

Terms & Conditions of our Services

GENERAL MATTERS

Please read the Terms of Service of our site (“Terms”, “Terms of Use”, “Terms of Service”, “Terms and Conditions”) carefully before using our site - (<https://www.ovawebstudio.net>) henceforth referred to as “our site” or just “site”, which is operated by OVA WEB STUDIO, henceforth referred to as “us”-, using our services and/or making a purchase.

By purchasing and/or having access to any of our courses, plans, services, software, downloadable material and/or viewable content (in any format) on our website and/or outside of it (when the content is related to providing our service), you will be using our service - hereinafter called “the service”, “our service” -; and you must accept all of the following terms and conditions about our service.

You are the user, hereinafter called: the “user”, “you”, “the customer” and/or “the buyer”.

Your visit and use of this site is conditioned to your acceptance and compliance with these terms of service. These terms apply to all visitors, users and other people that access and use our site.

By purchasing anything from our site (courses, plans, services, software and/or downloadable materials), you agree that you will be bound by these terms and conditions of service. If you disagree with any part of these terms, you will not be able to access or use our service and you agree to stop using our service. You must notify us immediately so that we can unsubscribe you from our system, in which case you will not be entitled to a refund, we will only cease our service to you.

MINIMUM AGE

The usage of our service is limited to individuals who are at least 18 years of age (minors under 18 will not be able to use our service) and able to enter under binding agreements.

By using our site and/or services, you confirm to us that you are at least 18 years of age and that you accept all the terms and conditions detailed on this page (<https://www.ovawebstudio.net/terms-and-conditions/>).

Every time that you use our website and/or make use of any of our services, you confirm that you agree with all the terms and conditions.

PERSONAL USE

The terms and conditions of the service are personal. You may not assign or transfer your rights or obligations to anyone. If any provision in these terms and conditions is invalid or unenforceable under applicable law, that provision will be unenforceable; but the remaining provisions of this agreement will continue in full force and effect.

RESPONSIBILITY

You agree to indemnify and hold harmless OVAWEBSTUDIO.net, its owners, officers, directors, employees, agents, affiliates, partner sites and third parties, for any loss, claim or damage; including reasonable attorneys' fees, arising or resulting from the use of our website and/or any of our services. This includes any violation of the terms and conditions of this agreement or any action derived from the content published on this website that infringes the intellectual property rights (for example: copyrights, trade secrets, trademarks and/or patents) of any third party or content or communication that denigrates, defames or invades the privacy of any third party.

I. User's Code of Conduct (Prohibited Behaviours)

By using our website and our service, you agree **NOT TO ENGAGE** in the following behaviors and/or actions:

- 1) Use, copy or distribute our content (either partially or totally), brand or logo without our prior written permission.

Details about the Intellectual Property

The brand and the logo “OVA WEB STUDIO” are registered trademarks and they belong to the legitimate owner of this website.

You may not use our trademarks, our content and/or our copyrighted material unless we give you our prior written permission.

Likewise, you do not have the right to use, copy, plagiarize, publish, commercialize and/or distribute (either partially or in full) the content inside our websites or in any of

our services (which includes but is not limited to: audio, photos, illustrations, graphics, videos, other visual media, texts, software, downloadable materials, etcetera) without prior written authorization.

You may not post copyrighted material inside our website. This includes but is not limited to: photographs, images, video and text.

2) Use offensive, aggressive and/or defamatory language in the comments of the blog posts published in our website, in the comments section of the courses you are part of inside our website, and/or inside the chat widget that's part of our website.

3) Insert promotional material in the blog posts comments section of our website or inside the comments section of our courses. The promotional, advertising or propagandist material to which we refer can be from: any company, organization, political party, association, yours or any other third party (in their capacity as an individual or entity). The mentioned material can have any of the following formats (but is not limited to these): links, banners, texts, videos, images and/or audios.

4) Attempt to enter password-protected pages inside our website and/or any of our services, to which you do not have the right to access.

5) Attempt to (either directly or indirectly): damage, interrupt, alter, disable and/or interfere with our website and/or with any of our services.

6) Post or upload offensive content to our website. This includes content that contains: offensive language, sexually explicit, illegal, threatening, libelous, abusive, harmful, bigoted, racially offensive, obscene and/or harassing content; that encourages behaviors that may constitute a crime, give rise to civil liability or violate any applicable local, state, national or international law or regulation, and/or publish content that directly or indirectly refers to child pornography or that attempts to request communication with or on behalf of anyone under the age of 18. We reserve the right to remove content (without prior notice) deemed offensive and/or dangerous by us, and we will do our best to remove it when we learn of it.

7) Impersonate another person, company, organization, association or any other entity to which you do not have authorization or legal right to act on behalf of. The personal information that you provide us at the time of purchasing and/or obtaining access to any of our courses, plans, services, software and/or downloadable materials, must be truthful, accurate and given to us in good faith and without any hidden malicious intent.

8) Disclose with third parties (without prior written authorization from us):

(i) the login credentials (username and password) that you will use to enter the account within our website (after you make the purchase and/or after you are

given access to any course, page and/or material from our website); and/or the login credentials to a software account to which we sell access. Remember that the **license to use our service is individual and non-transferable**.

(ii) the information provided by us in any format and by any means of communication both online and offline (this includes but is not limited to: our website, via email, via phone, via video call, via chat, face to face, etc.).

You will use our website, our service and/or the information that we provide to you, solely and exclusively for your personal use. This means that you will not be able to share, disclose and/or distribute the information with third parties by any means, or for any reason, unless we give you prior written authorization. By information it is understood: the material within our website in any format, blog entries, videos, emailed material/documents, any other text, content, images, audios, videos, downloadable material, courses, or multimedia resources within our website, etc.

II. About Our Services

Use our site at your own risk. The content of our website (OVAWEBSTUDIO.net) is provided “AS IS” and “AS AVAILABLE”, and is provided without warranties of any kind, either explicit or implied, including, but not limited to, title warranties, implied warranties of merchantability, suitability for a particular purpose, no infringement or course of execution.

The following points outline the detailed information about our service:

- **A. Start of the service:** In the case of our paid courses and/or paid downloadable resources, the service starts from the date of payment, and in the case of free courses and/or free downloadable resources, from the date of subscription and/or the date that you're given access to the material/content in any of its formats. In the case of any consulting services, web audits (SEO) and any other digital marketing services; the service begins as agreed at the time of negotiation with the client (you) and this date will be stipulated in the contract. In the case of web design, the service starts from the day of the first payment.
- **B. Activation of a recurring plan, access to a course and/or any downloadable material:** when you make the payment for any of our recurring monthly payment plans and/or services, a confirmation is sent to the email you used to register and purchase the plan and/or service. This email is sent immediately after purchase. Upon receipt of this email, we consider the plan, access to the course and/or access to the downloadable material as activated. You can now enter your account on our

website with the username and password you chose at the time of purchase. If you do not receive this email in your inbox, please check your SPAM folder and/or the promotions folder, the email may have arrived there. If not, contact us by email, and we will send you a copy within 24 hours.

If activating a free plan, free course and/or free resource, you must perform all the steps that we ask you to do (the instructions are always sent via email when you subscribe to the email list that we specify for that plan, course and/or resource in particular) and after that, we will verify that you have completed them in order to give you access and/or activate your account (if we give you access to an account). We usually give access within a period of no more than 72 hours once we verify everything, but we may take more time so please be patient.

- **C. Benefits for each plan, service, course, software and/or downloadable resource:** the benefits of the service will be provided according to the conditions agreed upon at the time of negotiation with you and/or at the time of purchase (for courses, software and downloadable resources). Each plan and/or service has its own features (benefits) and will be provided in accordance with the provisions of the contract, in the event that a contract is signed. Otherwise, the service will be in accordance with what is offered on the sales page within our website and in accordance with the conditions stipulated in these terms and conditions. You will only be entitled to the benefits that are established in your plan, service, software, course and/or downloadable resource. OVA WEB STUDIO can change the benefits at any time without prior notice, but as a courtesy we usually tend to give prior notice. If you are already an active member of any plan, service, software, course and/or downloadable resource at the time of the changes, we will maintain the benefits offered to you at purchase time but this will be until the duration of the contract, until the agreement expires or until you cancel the service. We will send you an email notifying you of the new changes when possible, since our future clients will not have the same benefits that you have.

- **D. Payment for recurring services:** When you have purchased any of our recurring services (monthly payment), your credit card or debit card will be charged for each completed month. That is, if you start the service on the 7th of a month, you will be charged again every month on that same date (the 7th of each month) successively until you decide to cancel the service.

Clarification: Please note that at the time of purchase you might see that there are 12 months pre-configured for automatic payment. This is to facilitate the payment process, but it does not mean that you are obliged to pay for all 12 months (if you don't want to), as you can cancel your plan at any time (see

clause “F” below for further details on this matter). You are welcome to stay subscribed for as long as you wish.

- **E. Regarding the payment gateways that make the credit/debit card charges:** when you pay for any of our services, courses, software and/or downloadable resources by credit or debit card, the transaction will be processed by either PAGADITO or by WOMPI (depending on the payment gateway you select at the time of purchase). We do not have our own payment gateway, so we use the services of PAGADITO and WOMPI to be able to charge you for the plan, service, course, software and/or downloadable resource that you have selected. PAGADITO employs high security standards so that your personal information is secure and so that the transaction is carried out in the safest possible way. We do not see nor store information about your credit or debit card. The charge for the service, plan, software, course and/or downloadable resource, will be billed with our commercial name: OVA WEB STUDIO.

- **F. Recurring service cancellation:** If you no longer wish to continue paying for any of our recurring services, you must notify us with at least 15 days in advance (prior to the next payment date), so that we can take the necessary steps to remove you from our system (deactivate the automatic charges, cancel access to your account, cancel email subscriptions, etc.). Otherwise, we may charge you again for 1 more month if you do not notify us during this required period. When you cancel, you'll lose all benefits of the product and/or service; the projects created within the software, and you'll no longer have access to your account and its bonuses (if any) from that point forward.

- **G. Refund policy:** all sales are final. This means that once you've paid for any of our products and/or services, you will not be entitled to a refund unless we deem it appropriate. So before purchasing a plan, a downloadable resource, a software subscription, and/or a service, you must be sure that you want to pay for it. You can make use of a free trial (if we have this available at the time you ask us) to experience our plan and/or service before paying for it. In the case of paid courses, we may refund your money; as long as you have not watched more than the first quarter of the course's lessons (the first 25% of the course in sequential order). We will verify in our system the percentage of the course that you have seen up to that moment. If you have exceeded the established limit (25%), we will not proceed to refund you. If you have seen (consumed) less than 25% of the course as stipulated above, we could return 90% of what you paid for the course to your PAGADITO account and within a period of no longer than 10 business days. To request your refund, you will need to email us and expose the reason for why you're asking for a refund.

- **H. Regarding free trial periods and/or free resources:** If you want to experience any of our services and/or plans for free, you can ask us and we will inform you if at that time we have a free trial available and the way to sign up for it. If we offer any free resource (such as: an SEO report for your website), you agree that this resource will be for personal and/or exclusive use for your company and it will not be shared with third parties by any means or in any format. We try to give you information of great quality in all of our free resources, but we cannot guarantee 100% accuracy, since we use various sources of information and/or software, and we do not control them (we have access to different softwares but since we haven't developed them, we cannot guarantee 100% reliability of the data and/or information). We are not responsible under any circumstance, for the actions that you and/or your company undertake when putting into practice the tips, advice and/or the information that the free resource has. Your actions are performed at your own risk, and you agree not to hold us liable by any means, under any circumstance or eventuality.

- **I. By paying for any of our plans, services, courses, software and/or downloadable resources, you accept the following points in their entirety and without exceptions:**
 - 1) You accept and acknowledge that the transmission of information over the internet is inherently insecure and that we cannot guarantee 100% of the security of all information sent over the internet. But we will take some precautions to prevent the loss or alteration of the information that you have provided us through a contact form within our website, at purchase time, when using our software accounts, and/or via an email newsletter (subscription to our mailing list) within our website. We are not responsible for any type of damage and/or loss of information.

 - 2) We do not guarantee that by taking the actions we recommend in our website, in our plans, services, courses, software subscriptions, downloadable resources and/or email newsletters (either paid or free), you will: i) increase your sales and/or customers, ii) your website will increase its search engines rankings and/or will receive more traffic (either paid or free), iii) you will have more followers on social media; since everything depends on your effort, your actions, your experience, your ability to convince people and/or companies to buy what you offer, and so on.

 - 3) We will not have any responsibility for the contracts, work agreements and/or commercial agreements that you establish with the companies, services and/or websites that we mention in our plans, services, courses and/or downloadable resources. Under no circumstances should we be involved or made responsible for such matters. The use of third party services is solely and exclusively at your own risk and responsibility.

4) The information (links, tips, advice, any type of help that we provide to you by any means of communication and in any format) that our service provides is for you to use at your own risk. We are not responsible for any type of damage or for any situation or eventuality of any kind that may arise. You must do your own research and use your good judgment before taking any action, and seek the help of other professionals if the situation warrants it.

- **K. Regarding the customer service support of our courses, plans, software and/or services:** If you have paid for a plan and/or service the customer support you are entitled to will depend on what is stipulated in the contract or agreement. In the case of downloadable resources, we do not provide customer support in the event that you want to implement any strategy or action that is recommended in the resource. But if something is not clear to you, we can explain the concept to you via email (either in written word and/or by attaching an audio or video in the email). We will not provide you with more information on other topics that are not mentioned in the downloadable resource, if you want to learn more you are welcome to join our paid consulting services where we can help you in a more personalized way. In the case of courses, you may ask an unlimited number of questions via email during the free customer support period. On the sales page of each course it is indicated how many days, weeks or months you are entitled to free customer support. Queries will be answered on a first-come, first-served basis, meaning that no email from one customer has priority over another, as we try to be fair to everyone. Queries will be answered within our business days and business hours, and we try to give you an answer within a period of no more than 72 hours.

You can ask us questions related to the topics of the course that you have bought, as long as these are not related to taxes, accounting, and/or legal matters, as we are not experts in these areas, nor are we certified or licensed to be able to give you guidance. So unfortunately we will not be able to help you, and you must consult with certified professionals on your own. Any other question that is related to the course we'll be able to respond appropriately. Note that our help could be in the form of: giving you ideas, giving you more information about the topic, giving you our opinion and/or feedback (if you request it). But our help does not mean or imply that we will do all, part or any of the work for you (unless we have a service and you purchase it), since you are the one who will do the work and carry out the needed actions at your own risk.

- **J. Lifetime access to our courses:** If you have purchased any of our paid courses, you will have lifetime access to them; as long as our website and/or our service is operating (in business) and provided that you do not breach our terms and conditions. If we determine that you have breached any of our terms and conditions, then you will lose access to the course permanently, without the right to a refund

(either total or partial), and/or without the right for compensation of any kind (be it monetary or not).

- **K. Permanent access to our courses:** If you have purchased any of our paid courses, you will have access to all those you have purchased 24 hours a day and 7 days a week; except when our website is under maintenance or when there is a temporary failure in our website due to minor or serious issues of any kind. In this case, the course will be temporarily disabled until the connection is reestablished when possible, and/or when the issue is resolved. If we have given you free access to one of our courses, this access may be removed at any time without prior notice, and the terms of access may change at any time without prior notice as well.
- **L. Regarding the downloadable documents inside our courses:** People who have purchased any of our paid courses or those to whom we have given free access to a course will be entitled to this benefit. You can download the downloadable material (found within the course) as many times as you want. And this can be downloaded to any of your devices (pc, laptop, cell phone or tablet) and you can use it solely and exclusively for personal use. You are free to edit the downloadable material that we share with you in editable format, as it was specifically designed for you to edit it & use it. If it's not editable, then you aren't allowed to edit it as it was designed to be unchanged.
- **M. Course updates:** If you have purchased any of our paid courses, you will be entitled to all future course updates at no extra cost to you. The email you used at purchase time will be notified when there is a new course update. Updates are made when we see fit, but we do not promise any timeframe. If we have given you access to any of our free courses, then we reserve the right to give you access to the new updated course and/or to notify you that there is a new update available.
- **N. Certificates of Participation:** If you have purchased any of our paid courses, at the end of the course's lessons (if you have marked all of them as completed) you will see a certificate of participation icon beside the course's name. You can click on the icon to view the certificate, then you may download it and print it if you like. Please note that this certificate has no academic validity (it's not a university diploma nor does it provide you with university credits). People who are part of our free courses will not have the right to request a certificate of participation.
- **O. Regarding the discounts offered inside our courses:** if you have purchased any of our paid courses, and inside it you are informed of one or more discounts available to you for having joined the course; please be aware that the discounts are for the duration of the promotion and/or while there's still stock. We cannot guarantee that they will be available all the time, nor for all users (customers) of the course, so we encourage you to make use of them while you can and while there's still time.

III. About OVA VIDEO and OVA VR

OVA WEB STUDIO VIDEO -abbreviated "OVA VIDEO"- and "OVA VR 360" -abbreviated "OVA VR"-, are software services ("software as a service" or "SAAS"). OVA VIDEO allows you to create whiteboard animated videos and it has the ability for you to download them. OVA VR allows you to create 360° virtual tours. Both softwares do not need to be installed on your device, since they are hosted and accessed online. We are not the developers of the software, but we do have the right to sell both software services to you or to your company.

By joining the OVA VIDEO and/or the OVA VR subscription, you or your company agree to abide by and accept the following terms of use of each software, in addition to all the terms and conditions in this document.

- To subscribe to OVA VIDEO you must have paid for the installation which includes the fee for the first month of subscription. To subscribe to OVA VR you must pay at least for the first month of subscription. In both cases, right after this first purchase you will be given automatic access to training tutorials so that you can learn how to use the software. Just use the username and password generated at the time of purchase to access your training account (where the video tutorials are located).
- The login credentials (username and password) to your software account will be provided via email by one of our support team agents within a period of no more than 24 hours for business days and 48 hours if you make your purchase on a holiday or during the weekend.
- To access your training account, visit this link: "<https://www.ovawebstudio.net/login>"
- To access your OVA VIDEO software account you must visit the following link: "<https://www.ovawebstudio.net/ova-video-login>"
- To access OVA VR software account you must go to: "<https://ovavr360.ovawebstudio.net/VR/backend/login.php>"
- The date of your first payment will be used as the date you must pay each month for your OVA VIDEO subscription and/or for your OVA VR subscription. For example: if you started on October 7, the next payment date will be November 7 and so on for all months until you decide to cancel the subscription.
- Each month you must pay for the software's subscription (membership) in order to continue having access to it. You must renew (pay/buy) your subscription on the same day you subscribed (as detailed in the previous point). But if you miss the date, you will have 3 extra days after your monthly renewal date has expired to pay, during this time we will not cut access to your account and it shall remain intact.
- If you do not pay for your subscription in a timely manner, the following will be removed: your access to the software account, your access to the video tutorials (your training

account) and all the bonuses. This means that you will lose all of the projects created within your software account as your account will be deleted, you will not have the right to use and/or be a part of the bonuses and you'll no longer be able to watch the tutorials.

- The installation fee for OVA VIDEO (included only in the first payment) may change at any time without prior notice. If the subscription price changes, we will try to notify you in advance. OVA VR does not have an installation fee, you simply pay the same monthly price from the beginning.
- You can cancel your subscription whenever you want, we do not impose a contract that binds you to pay us for a certain number of months. You are free to stop paying whenever you want. You only have to notify us 15 days in advance before you want to end your subscription so that we can unsubscribe you from our system.
- You cannot share the credentials (username and password) for accessing the software with third parties. Nor can you sell or rent them.
- The projects (videos or virtual tours depending on the case) that you create within the software account must be legal, moral and honest.
- You cannot create and/or share projects (either videos and/or virtual tours depending on the case) that have been created inside your OVA VIDEO and/or your OVA VR software account that contain any type of content in any form or format that is: illegal, immoral, misleading, that violate any local or international laws, rules or regulations; that infringe third party rights, that promotes hatred, racism or any other negative use that we consider that attempts, attacks or hurts the physical health, morals, intellect, and/or beliefs of any individual, organization, group or company.
- You cannot upload to either software account, content (images, photos, text, videos, audio, links, documents/files, or any type of content) in any type of format that violates the copyrights of third parties or that is fraudulent, immoral, illegal, violent, racist, deceptive and/or negative.
- You agree to upload files free of viruses or other malware that may damage or affect the software in any way and/or our business reputation.
- Any graphic (image, icon, photo, logo), audio & music file, file/document and/or text that you upload to the software account must be copyright-free or you must have a written authorization from the author, owner or copyright holder to be able to use it and/or have the legal right to utilize that resource for your videos and/or virtual tours created within the software account that you'll be given access.
- You can sell the videos and/or virtual tours that you create with the software at the price that you deem convenient and/or you can use them for your personal or business use.
- OVA VIDEO allows you to insert a YouTube link to transcribe the video's audio to text and to translate the text into another language. You agree that the YouTube links used

within the software will be those for which you have the legal permission to use and/or a written consent from the original creator (author) granting you authorization to use the content. Please read the [YouTube terms](#) before using this software feature.

- The newsletter with digital marketing tips (OVA VIDEO's bonus # 3) will be sent to your email every month. You must have joined the mailing list for it to reach your email (instructions on how to join are inside the software tutorials). The newsletter is usually sent at the end of the month, but it could be sent out on any day of the month. If we send more than 1 monthly newsletter, these additional newsletters will have no extra cost to you.
- OVA VR has a hotspot feature that will allow you to upload custom HTML and you agree that if you use this feature, the HTML code that you add does not violate any laws (either local or international) or third party rights, and that this code that does not interfere, harm or damage the software account in any way (either directly or indirectly).
- OVA VR has a feature to password protect tours with a lead form and has a hotspot that will allow you to create a custom form, if you use either of these features make sure that you are compliant with any local or international laws, rules and regulations. If you're unsure that you comply, do not use this feature. You're responsible for the information that you collect from your leads and you must delete people's information when they request it. If you do not take action and they contact us to request the deletion, we'll do it without prior notification to you in order to respect their privacy.
- You agree and are responsible for using the OVA VR's video-call, live session and live chat features for legal and moral purposes. You may NOT use this software feature for written or oral conversations regarding illegal, immoral and/or dishonest purposes. You will not have conversations of political nature, and/or those that promote hatred, racism, fear and/or that threaten the physical, mental and/or emotional health, integrity and/or stability of any person, company or group.
- The video files that you will be able to download from your OVA VIDEO software account will be in MP4 format. And the audio formats that you can upload must be in MP3 format.
- We will do our best to provide you with a great service but we do not guarantee that the software will always be available, without interruptions, without errors or that any defect will be corrected.
- Downloadable files are generally safe for your devices, but we cannot guarantee that 100% of them are free of viruses or other malware, as there are always risks on the internet that we cannot control. You are responsible for the downloads you make. We recommend that you use whatever security method you deem appropriate so that your device is not vulnerable.

- The software service can be terminated at any time without prior notification. In such a case, if you have not finished your subscription month, we will refund a prorated amount (proportional to the time of unused service for that month).
- OVA VR's uses the service of a third-party app called 'Jitsi' so that the video-calls, live sessions and the live chat feature can work. Before using any of these features, make sure to read the app's [terms of service](#) and their [privacy policy](#). If you do not agree with both, then do not use any of these features (video-calls, live sessions and live chat).
- OVA VR uses the service of an app called 'Snipclip' to allow you to record videos straight from your browser. Make sure to [read more about](#) this third-party app before using this screen recording feature. Do not use it if you aren't okay with this third-party app.
- If you intend to purchase and use OVA VIDEO, read the developer's [terms and conditions](#), their [disclaimer](#) and their [privacy policy](#) before you actually start to use the software. The animated videos created inside your OVA VIDEO software account are hosted/stored on the developer's cloud service.
- The virtual tours created inside your OVA VR software account are hosted/stored with our hosting service provider.
- IN NO EVENT SHALL WE BE LIABLE FOR: (I) ANY INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFIT, BUSINESS INTERRUPTION, LOSS OF PROGRAMS OR INFORMATION, AND SIMILAR INFORMATION) FROM USING THE SERVICE, OR ANY INFORMATION OR TRANSACTIONS PROVIDED ON THE SERVICE, OR DOWNLOADED FROM THE SERVICE, OR ANY DELAY OF SUCH INFORMATION OR SERVICE. EVEN IF WE OR OUR AUTHORIZED REPRESENTATIVES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR (II) ANY CLAIM ATTRIBUTABLE TO ERRORS, OMISSIONS OR OTHER INACCURACIES IN THE SERVICE AND/OR MATERIALS OR INFORMATION DOWNLOADED THROUGH THE SERVICE.
- If you do not comply with any of our software's terms and conditions, we will delete your access to the software to which you have subscribed and you won't be entitled to a refund or to any compensation of any kind. We could also take legal action if we deem it appropriate.

IV. User Information

The policies regarding the collection, use and disclosure of the data we collect (about our users and customers) can be found on the privacy policy page of our website (<https://www.ovawebstudio.net/privacy-policy>).

By using our site and/or service, you confirm that you have read these policies, that you understand them and fully agree with all of them.

V. Amendments to these Terms & Conditions

OVAWEBSTUDIO.net may modify these terms and conditions of service from time to time at our sole discretion. All changes to these terms and conditions are effective when we post a new version of them on this page. It is recommended that you check this page periodically to read if there have been any changes. We may notify you (but we do not guarantee that we will) of any change by email, if we have your email in our database.

If you disagree with any change, please stop using our service and/or website, and notify us immediately to unsubscribe you from our system. In such a case, if you've purchased something on our website you will NOT be entitled to a full or partial refund, and/or to be compensated in any other way, whether monetary or not.

VI. Termination

We may terminate or suspend access to our service and our website immediately, without prior notice or liability for any reason, and in particular if you breach the terms and conditions stipulated herein. In such a case, you will not be entitled to a refund (total or partial) nor will you be rewarded in any other way (whether monetary or not). In addition, we will be fully entitled to take any legal action that we deem appropriate for the damages that you, your company or organization may have caused us, and it is at our discretion to carry out any legal action.

If you do not comply with these terms and conditions, and we do not take action right away, this does not mean that we are giving up any rights that we may have (such as taking action in the future).

All provisions of the terms and conditions that, by their nature, should survive termination, will remain in effect, including, but not limited to, intellectual property provisions, warranty disclaimers, indemnification, and limitations of liability.

VII. Complete Agreement

These terms and conditions constitute the entire agreement between the related parties (you and us), and supersede in their entirety any and all previously existing written or oral agreements between the parties with respect to such matter.

This agreement will be governed by the laws of El Salvador. If you are not of Salvadoran nationality, you agree to be governed by the laws of El Salvador for the purposes of these terms and conditions, and you agree to abide by any instruction or obligation that any institution in El Salvador requires of you in case of disputes or when the Salvadoran authorities require it.

If any provision in these terms and conditions is held invalid or unenforceable for any reason, the remaining provisions will continue in full force and effect without being impaired or invalidated in any way.

VIII. Contact

If you have any doubts, questions or comments about these terms and conditions, please contact us: <https://ovawebstudio.net/contact/>